

HOLLY MARIE'S PROFESSIONAL PET GROOMING LLC., **DISCLAIMER OF LIABILITY**

I want your pet's grooming experience to be as pleasant and enjoyable as possible. It is important to understand that some pets respond to grooming differently, even with my best efforts. I will give my best effort to make your pet's groom a safe and positive experience.

Sometimes pre-existing conditions arise, unforeseen to me, such as skin allergies, shampoo allergies, moles, clipper sensitivity, matting and tangles, fleas, ticks, mites, fear, behavioral issues, bone or joint sensitivity, heart condition, seizures, pre-existing injury(s), etc. It is helpful that you, as the pet owner, inform me of anything that you are aware of prior to grooming.

Your pet may have behavioral issue that are unknown to you as a pet owner. By signing this disclosure, you give me permission to muzzle/restrain your pet as humanely as possible throughout the grooming process. This process may cause added stress to your pet and/or may intensify any known or unknown pre-existing health conditions.

Matted coats and excessive undercoats cause a variety of health problems for your pet. Matted fur does not allow for air circulation to the skin, causing hot spots, bacterial and fungal infections. Fleas, ticks and other parasites may be lurking in the coat causing further skin infections. Matted fur also pulls and binds, causing pain to your pet when they move or lay on their mats. The skin underneath can be raw and inflamed.

Severely matted coats may require a short clip or shave. I will be happy to show you how to care for your pet's coat for the future, however, I cannot brush out a coat that is already severely matted due to the stress and the pain it will undoubtedly cause your pet. I may be able to remove mats and excessive undercoat within reason and tolerance of your pet. I may be able to shave a coat that is closely matted to the skin, but it may be recommended that your pet be taken to a veterinarian to remove a severely matted coat or close skin mats.

There is a chance that your pet's skin will become irritated, more irritated, or injured during the bathing, drying, brushing, clipping, scissoring, and stripping process. He or she may be nicked or cut because I have to work closely to the skin to remove the coat. I am very careful, but the possibility of minor to severe injury is there, and by signing this disclosure, you are giving me permission to proceed with the grooming process and taking all responsibility of minor to severe injury and any possible infections that may develop during or after the grooming process away from HOLLY MARIE'S PROFESSIONAL PET GROOMING LLC.

Force air drying will be used immediately after bathing your pet as a means to blow the water off your pet's coat. This can cause added stress to your pet and a very stressed pet will need to be fluff dried by hand which will add time to your pet's grooming appointment. You will be charged accordingly for extra time needed. A regular groom can last up to 90 minutes. Any time that has gone over the 90 minute mark due to extra dry time will be charged an additional rate of \$1.00 per minute until the grooming process has been completed. By signing this disclaimer you, the pet owner, will pay for all charges accumulated at the end of the grooming appointment. If you have a heavy coated, double coated, or severely matted pet, please let me know at the time you make your pet's appointment and extra time will be given for that particular grooming session at an additional cost.

Nail trimming is included with a full pet grooming service. With nail trimming, your pet's nail may be "quicked" and bleed. A styptic powder will be applied to stop the bleeding but a nail that has been "quicked" may begin to bleed again once your pet becomes active after the grooming process. Home remedies, such as cornstarch, can control any bleeding that results from a "quicked" nail after the grooming process.

Bathing, ear cleaning, and ear hair plucking is included with a full pet grooming service. Your pet's skin and ears will be observed during the cleaning and bathing process. Any skin problems or ear problems will be relayed to you, the pet owner. Cotton balls will be placed in your pet's ears before bathing to avoid water from entering the ear during the bathing process. Your pet's ears will be cleaned with an ear cleaning solution and hair may be plucked from your pet's ears. This may result in irritation to the pet's ears.

I hereby release HOLLY MARIE'S PROFESSIONAL PET GROOMING, LLC from any responsibility of the above mentioned process and any medical problems that may be uncovered and/or may occur during or immediately after the grooming process.

This disclosure signed by you, the pet owner, takes all responsibility and cost accumulated from minor to severe injury, allergic reactions, infections, and unexpected death away from HOLLY MARIE'S PROFESSIONAL PET GROOMING, LLC. Should the pet need veterinarian care during or after the grooming process, you, the pet owner agree to pay any and all veterinarian fees for your pet's care. This decision is made completely by you, the pet owners, and is at your pet's own risk.

Because this service is a mobile grooming service and appointments are made and filled within all regular business hours, time is of the essence. During the grooming process, if you pet is unable to be groomed due to behavioral issues, medical issues, severe matting, and or any other unforeseen circumstance, you will be charged a minimum \$50.00 service fee due at the time of service. A 24 hour cancellation policy is also applied to this disclosure. You must cancel your appointment prior to 24 hours of your pet's appointment or you will be charged a \$50.00 cancellation fee. A credit card number will be taken from you when you make an appointment and will be kept on file. Your credit card will only be charged if you did not cancel 24 hours before your pet's grooming appointment. This disclosure signed by you, the pet owner, gives HOLLY MARIE'S PROFESSIONAL PET GROOMING LLC., permission to run your credit card in the event of a cancellation not made before the 24 hours allowed in the above statement and this is also an agreement to pay any and all charges in full at the time of service.

Pet's Name _____ Date _____

Pet Owner's Name(printed) _____

Pet Owners Signature _____