TITAN MODULES



International Limited

Why Central Software International



John Ormond MA Cantab CEO Central Software International Ltd [CSI] is a Microsoft Silver Development Partner which took over the business of Central Software in September 2014. The company now owns the software which has been supplied to large corporate clients in the Banking and Unit Trust sectors. From 1993, when the World Bank commissioned a study to examine over 600 banking software packages, and placed Central Software in the Top 20, through to the present day, our software has been subject to continuous improvement. It has been used in an increasing number of countries worldwide.

The core software has been well tested in a wide variety of environments and has proved solid but flexible. Having a robust and yet adaptable system has enabled us to provide dependable and secure software solutions whilst being able to quickly react to changing client requirements. The software is also designed to be easy to integrate with that of other software suppliers. For example, we would work with a 3rd party to provide a customerfacing internet front end.

We pride ourselves on attracting and maintaining our clients over the long term. Our clients include Lloyds Banking Group, Santander-UK and Britannia International. CSI knows that its clients want reliability and adaptability to their needs and this requires a knowledgeable and listening software supplier. This can only be attained over time. CSI will give you that time.

CSI makes it a deliberate policy to employ individuals who have a very high level of technical skill and real business experience. Hence, many of our staff have varied backgrounds in banking, business, unit trusts and general management. The above factors also tend to lead to a more mature staff with significantly increased levels of dedication, hard work and people skills.

Over the years, these skills have enabled our clients and staff to build up excellent working relationships that have enabled rapid support, and speedier solutions.



3C Communicator for Banks

General Use - Overall benefits and functionality

The Problem

Wasted Time

Millions of working hours are wasted annually by businesses trying to find documents (such as copies of previous correspondence)

Shared information versus security

The need to share information whilst maintaining confidentiality and security levels that are appropriate to the organisation

Effective PC network filing

How to effectively file and index documents of all types across multiple PCs and differing network systems

Electronic Document Management (EDM)

Levels of functionality

Streamline document production

Capture documents from all sources

Integrate, file and index automatically

Scan, archive and retrieve documents

Workflow when required



What does 'EDM' offer your business?

Major Benefits

Streamlines the production and processing of documents

Creates and maintains a consistent corporate style

Organises documents throughout the company

Keeps information and records both secure and accessible

Integrates with existing database(s), word processors, spreadsheets and internet browsers

3C Communicator Banking Automation

Summary

Templates are created including data extracts from the main banking database

These templates are allocated to specific programs and functions. One of our banking users has 230 templates and another has 1,115

Letters using these templates can be produced manually, automatically or semi-automatically

Unless they are fully automated, the letters produced can be manually edited

Letters can be converted to PDF format and e-mailed

Examples of letter types used:

1st and 2nd Pre-Maturity Letter	Direct Debits	Maturity Letter
Withdrawal Notice Letter	GCEB Letter	Memo
Agent Letters	Holder Letter	Transaction Letter
Bond Letters	Internet Letters	Welcome Letter

3C Report Generator

Use Report Generator as part of your banking system to manipulate and analyse data quickly, build scheduled or instant reports and make critical business decisions in real-time without any or with little support from the IT department for report creation.

Always one step ahead?

Report Generator gives you a complete overview of your banking business information, ensuring that you are constantly updated with the information that puts you in the driving seat and in full control. Having the right information means that you are always one step ahead and in a position to make the necessary changes.

Faster, simpler and useable

Your banking system contains a large quantity of information which can be generated into different reports. Used in combination with Microsoft Excel and Crystal, Report Generator retrieves this information and enables you to produce, compile and present the information in a faster and simpler way which is more attractive and more useable.

Using Report Generator

The reporting function is separated into report administrators and users. The administrators can create and run reports. Users can then request reports and supply run-time parameters, which have been set by the administrator when he/she created the report.

Reports are allocated to user groups. Consequently, where there are a large number of reports for different purposes, the grouping principle makes it much easier to select the right report.

You can build into reports' selection criteria.

Individual reports can be exported to specific Excel spreadsheets and into a particular position in those spreadsheets.



Using Report Generator

Filtering includes "and", "or", "like", "not" and "in".

On a major banking or investment system, if users run a report asking for excessive information this can have a seriously detrimental effect on other users who may be serving live customers. To stop this, an adjustable time limit is applied to each report.

All reports are saved until the reports history is cleared. Consequently, old reports can be reprinted.

User run reports are scheduled and reports, which consume large processing resources, can be scheduled to run outside normal hours.

A user can go into a large report (e.g. all transactions, which has been extracted overnight) and apply additional filters.

A report can be used to drive another report. For example, a report which generates a list of account numbers based on one set of criteria can be incorporated into another.

<u>3C World-Check</u>

www.world-check.com

World-Check creates and maintains a database of Politically Exposed Persons (PEP's) and heightened risk individuals and organisations. Reported by the company to serve more than 4,500 institutions in 162 countries, including 49 of the world's 50 top banks, World-Check's database is used to identify and manage financial, compliance and reputational risks.

World-Check provides its risk intelligence to: banks, building societies, lending, leasing and hire purchase companies, credit unions, asset management companies, foreign exchange dealers, stored value card issuers, remittance dealers, life insurers, financial planners, precious gem dealers, custodial service companies, cash couriers and securities as well as gambling, gaming and sports betting operators. In addition, World-Check claims that its services are in use by over 200 government agencies (immigration, security, intelligence and international bodies including the United Nations).

Organisations use World-Check's products and services to better understand the individuals and organisations they do business with. The company's intelligence helps mitigate risk during processes such as new account opening, regular account review and the automated batch-screening of electronic transactions. CSI has integrated TITAN with World-Check to provide you with a fully automated and reports driven model which protects your organization against heavy fines imposed by regulators.

- The Titan database holds with the SQL database tables the latest World-Check data
- Initial check of all holders' names against the imported full World-Check data file
- Subsequent checks are made following an automated or manual file download from World-Check of the daily, weekly or monthly update file
- New Holders entered on to the system are automatically checked upon saving against the database of World-Check data
- Holders are marked as potential matches where matching a name on the World-Check data, with the option to match on full name only and against specific World-Check categories/sub categories
- World-Check deletion file also downloaded and previous database matches are updated to 'no match' where relating to a deleted item
- View the match detail and display any internet related documentation
- Users define if the potential match is an exact match or a cleared match
- Suite of reports for World-Check matches

3C Risk

3C Risk was designed to help banks comply with and establish long term corporate governance and risk management practices. It's an immediate solution today, with the ability for full enterprise risk and control management for tomorrow.

3C Risk supports operational risk management by:

- Identifying and scoring enterprise-wide risks based on significance and likelihood
- Identifying controls and rating relationships to each risk

Once management has set targeted risk standards, Risk Predictor will:

- Measure variance versus target risks and prioritise based on criticality
- Identify issues and track action plans and owners
- Monitor progress against goal
- Customising all views and reports for internal use and reporting
- Integrating all stored data centrally and integrating it with 3C Reporter, therefore allowing users to build powerful reports, charts and graphs



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