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# Multicultural Development Institute

“Bridging the Cultural Gap through Education and Training”

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## Consulting Services

### Technical assistance for staff, managers and executives

- Develop individual technical assistance and training Plan
- Develop and deliver Organizational Cultural Competence Assessment
- Build cultural and linguistic competence capacity
- Implement cultural and linguistic competency initiatives following the National CLAS Standards
- Identify technical assistance and training needs and materials or courses to be developed or adapted
- Develop or adapt technical assistance and training resources to improve cultural competence
- Develop SWOT analysis
- Achieve CARF and JCAHO Cultural Competence Compliance

### Training topics

- Cultural competence in behavioral health
- Implicit bias
- Cultural humility
- Ethics of cultural competence
- Cultural competence and the Strategic Prevention Framework – A step beyond
- Behavioral health needs of immigrant children and children of immigrants in the U.S.

### Policy Analysis

- Review cultural competent policies and make recommendations for improvement
- Assessing policy issues and trends; compiling qualitative and quantitative data; preparing analyses; conducting literature reviews; identifying policy/program alternatives
- Organizing or conducting focus groups, technical groups, or consultations
- Working with diverse data sets and preparing policy analyses

### Messaging

- Culturally competent content and products
- Develop and deliver multilingual national campaigns, initiatives, or outreach
- Research evidence-based methods to reach target audiences,
- Dissemination and implementation of research findings
- Designing and developing products in multiple languages and formats

### Workforce

- Support cultural and linguistically appropriate capacity building and workforce development
- Provide linguistic proficiency examinations
- Provide bilingual (English/Spanish/Portuguese) clinical supervision