

Benefits of training

A business should never stand still and so nor should the development of your staff, who are the key asset in driving your business forward. Regular staff training is essential in helping this ongoing skill development. Not only will effective training have a positive bottom-line impact on business profitability it has been shown to improve employee job satisfaction and reduce employee turnover.

Importantly, staff training is fundamental in ensuring business compliance requirements are met.

Training that is targeted to a real need and for which outcomes can be measured is ideal. For instance, A retailer pursuing better customer service and sales growth, for example, could train employees by getting its managers to provide real-time coaching and to role-model best-practice customer-engagement techniques. Rather than just measuring the managers' time allocation - the retailer should measure the impact of its programs through hard business metrics, such as sales, and conversion rates in critical categories or departments.

JumpHR has the capacity to provide a range of onsite training sessions including:

- Preventing workplace bullying & harassment
- Managing employee performance
- Employer obligations under the National Employment Standards
- Employee engagement: Beyond satisfaction
- Coaching employees
- Best practice recruitment
- Change management
- Goalsetting
- Stress management
- Developing resilience
- Conflict resolution
- Effective people management
- Career planning and development
- Building effective teams

Training sessions can be:

- Customised to your business requirements as necessary
- Implemented in conjunction with a policy rollout
- Depending on subject matter be provided online or in-person

JumpHR is also able to provide individual coaching programs to managers or HiPotential employees which would typically include a 360 assessment and feedback session.

Want to know more?

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