

MEGA COUNTERTOPS

Welcome to your new
Countertop

MEGA
COUNTERTOPS

This guide will help you prepare for the installation of your new laminate countertop, as well as its ongoing care and use.

Please contact us using the information at the back of this brochure, with any questions you may have.



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Here's what we Do

We Always

- Bring your new countertop to site
- Prep and install the new countertop to specifications
- Caulk key countertop areas
- Clean up our dust and debris
- Inspect our final work and obtain your sign-off
- Conduct ourselves in a professional and courteous fashion

We Can if Selected

- Remove and/or dispose of the old countertop
- Remove and/or Install any plumbing add-ons

Here's what you need to Do

- Clear your countertops prior to the install
- Move appliances, that were not previously arranged for us to do
- Move gas appliances, perform electrical work or plumbing within walls
- Clear any drain blockages, or sediment build-up on filters, aerators and faucet nozzles
- Provide a work area close to the installation area
- Perform paint, wall, tile or other touch-ups after the installation
- Purchase your sink, brackets and other add-ons

Prepare for the Install

- Clear all items off the counters



- Remove drawers, and clear out corner & sink cabinets



- Move appliances out of the way



- Provide clear access and a sheltered working area



- Be available for review and final sign-off on your new countertops



General Option Considerations

- **Patterns:** If you have chosen a finish with strong textures or grains, please be aware that they will not align at corners.
- **Finishes:** please be aware that finishes including Gloss, Polished and Micro Dot are more susceptible to showing fine scratches and scuffing.
- **Dark and Solid Finishes:** please be aware that these finishes highlight streaks from cleaning, and factory finish irregularities, and can be difficult to clean.
- **Sinks without Rear Clamps:** some sinks only rely on the faucet to hold down the back rim. Please be aware that the seal on this type of sink at the back can degrade with use over time and are not recommended.
- **Walls:** please be aware that to ensure a seamless fit of your new countertop, the removal and installation process may cause minor damage to adjacent walls that will require you to touch-up after the installation.
- **Flooring:** if we are asked to help move an appliance to facilitate the installation, please be aware that we are not responsible for any damage to the floor that may occur.

The above are general considerations, and are **not** covered under your new countertop's limited warranty policy.

Please ask if you have any questions.

Applicable Waivers

- New Plumbing:** if we are installing new plumbing fixtures, please be aware we are not responsible to repair or replace faulty units, but can work with you to repair these at an additional charge
- Existing Plumbing:** we will do our best to reinstall your existing fixtures, but often aged plumbing no longer seals after reinstallation and can leak. Please be aware that we can try to repair or replace these, but it will incur additional charges.
- Tiles & Mirrors:** we will try to remove and/or install your countertops under existing tiles or mirrors, but please be aware that if damage occurs to them, we are not responsible to fix or replace them.
- Seam Location:** the industry standard for a countertop seam, is that it should be more than 12" from any sink. For your configuration, please be aware that the warranty will not cover water related damage at the seam due to its proximity to the sink.
- Cabinets:** due to the way your cabinets were built, or their age and current configuration, please be aware that we cannot guarantee that removal of the countertop will not damage your cabinets or frames.

The applicable waivers checked above are **not** covered by your new countertop's limited warranty policy.

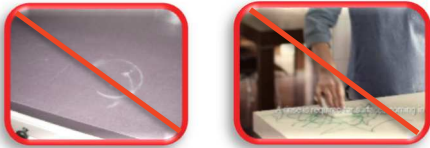
Please ask if you have any questions.

Using your new Countertop

- Don't use your countertop as a cutting board



- Don't slide abrasive items across the counter or use 'magic' erasers



- Don't place hot items directly on the surface, use a trivet



- Don't operate humid appliances near seams



Refer to more details in your warranty for ongoing care and use of your new countertop.

Caring for your new Countertop

- Clean up water spills, especially near seams and sinks, with a clean dry cloth
- General cleaning can be done with a cloth dampened with a mild cleaning detergent



- For more difficult stains, use a light cleaning solution or alcohol, and clean with a damp cloth after removing the stain



- Don't use abrasive cleaners with acids or bleaches, and don't use scouring pads or 'magic' erasers

Refer to more details in your warranty for ongoing care and use of your new countertop.

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Contact Us

Please let us know if you have any questions about preparing for your installation, or the ongoing use and care of your countertops – we'd love to hear from you.

Locations

Port Coquitlam

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