City of Dothan/Houston County Emergency Operations District
Resident Emergency Information

Dear Resident –
The City of Dothan & Houston County Communication Centers are dedicated to providing outstanding service anytime there is an emergency at your home. This form is completely voluntary for our residents but completion will allow dispatchers to access emergency responder information anytime a 9-1-1 call is generated from your home. We are also dedicated to upholding the privacy of our citizens therefore once this form is completed and received by the center, it will be entered into the computer system (which can only be accessed by first responders) and the original form will be destroyed. Once this form is completed it can be hand delivered or mailed to: 405 E Adams St Dothan, AL 36303 or emailed to: 911@dothanc.org – Thank you for allowing us to continue serving you, the amazing citizens of this wonderful community!

**General Information**
Resident Name: 
Resident Name: 
Physical Address: City/Community: 
Home Phone: Resident Cell: Additional Phone: 

**Emergency Contact Information**
(In this section we are looking for persons who can be contacted in the event of a medical emergency or break in at your home. If the person has a key to your home, please check the box on the far right) K/H

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**Medical Information**
One of our largest concerns is that we may receive a call to your home and in the event of a medical emergency, and you not be able to speak to tell the 9-1-1 operator your needs which may delay medical care or not allow our medics to provide medical care that is specific to you and your family’s needs. Please provide any information that you would like our responders to have in the event of a medical emergency at your home.

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<th>Resident Name</th>
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Please list any medical conditions or allergies you would like 1st responders to know about in the event of incapacitation:

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Please list any medical conditions or allergies you would like 1st responders to know about in the event of incapacitation:
Resident Name: ______________________  DOB: ______________________

Please list any medical conditions or allergies you would like 1st responders to know about in the event of incapacitation:

______________________________________________________________________________

Do you have anyone residing in your home with any type of intellectual disability, Autism, Dementia, Alzheimer's, or any other condition that may affect the way that we will communicate with them? 
If yes, please describe: ____________________________________________________________

______________________________________________________________________________

Do you have any specific instructions that may assist first responders when responding to your home for a medical emergency?

______________________________________________________________________________

Fire Information
In an effort to eliminate risks to first responders and decrease the damage to your property, please list anything that can be considered a hazard in or around your home. Please also include where these items are kept. (Examples include: oxygen tanks, ammunition, hoarding hazards, propane tanks, etc.):

______________________________________________________________________________

______________________________________________________________________________

______________________________________________________________________________

Is anyone in your home bedridden or otherwise unable to self-evacuate in the event of a fire? 
If yes, where in the home do they spend the majority of their time? ____________________
Do you have any specific instructions that may assist first responders when responding to your home for a fire emergency? ________________________________________________________________

______________________________________________________________________________

Premise Information
Does your home face the street in which your address is on? Yes/No
Is your address clearly marked on your home and/or mailbox? Yes/No
Is your home visible from the street? Yes/No
If your home is difficult to identify or locate please provide information that may help first responders get to you quickly in the event of an emergency (Examples include: where your home is located on the property, color of home, special identifiers, etc.) _______________________________________

______________________________________________________________________________

Is there a gate on your property that requires a code for entry, if yes please provide code:
Is there a key to your home or fence located on your property that you want first responders to be able access? If so, please provide information regarding the location of the key __________________________________________

______________________________________________________________________________

Do you have any pets at your home that may be scared of or aggressive towards first responders? ______

Is there anything else you think we need to know about when responding to your home? ____________________
Dear Citizen of Dothan/Houston County –

We cannot begin to tell you how much we appreciate you taking the time to fill out this form. As you know we can very rarely predict emergencies but we can prepare for them together. The information you provided will allow our dispatchers to better serve you in the event of an emergency at your home. We wanted to provide you with additional information so please keep this sheet for reference.

**In case of an emergency, do not hesitate to call 9-1-1.**

The non-emergency telephone numbers for us are:

- Houston County (Police/Fire/EMS Dispatch): 334-677-4808
- Houston County Jail: 334-712-0762
- Houston County Admin Line: 334-677-4800
- Houston County Animal Control: 334-678-2810
- City of Dothan (Police/Fire/EMS Dispatch): 334-793-0215
- Dothan City Jail: 334-615-4630
- City of Dothan Admin Line: 334-615-3000
- City of Dothan Animal Control: 334-615-4620
- CRIMESTOPPERS: 334-793-7000

**Did you know?**

Dothan Police Department and Houston County Sheriff’s Office provide close patrols (increased police presence during downtime) to homes when residents are out of town? You can request a close patrol by calling the non-emergency numbers provided above. Be sure to have the following information ready for our dispatchers: address, length of time you will be out of town, phone number to reach you or your emergency contact, vehicles and persons allowed to be at your home, and any lights you plan to leave on.

The City of Dothan and Houston County Communication Centers have an additional form and information sheet for parents who have a child on the autism spectrum or a child with special needs. We know that you as parents worry about your child constantly and we strive to give you a little peace of mind by providing tips for preparing for an emergency and obtaining information to help us respond to an emergency involving your child from the one person who knows them better than anyone, you!

The City of Dothan Communications Center does presentations at schools in our area to provide your child with information on how to call 9-1-1 and what information to tell the 9-1-1 operator. We talk to them about what to expect from first responders in an effort to minimize their fear in an emergency. If your child comes home with a 9-1-1 coloring book, asking questions about your address and emergencies, you can bet it was due to our presentation. 😊 Please help us by teaching your child your address. Also before giving your child a disconnected cell phone to play with, remove the battery as any phone that has ever had service can still dial 9-1-1.

The Dothan Fire Department provides smoke alarms to any resident of the City of Dothan (not living in an apartment). If you need a smoke alarm please contact us at 334-615-FIRE (3473). If you live in an apartment, your renter is required to provide your smoke alarm.

**Own a business?**

We have a form similar to the one you filled out on your home dedicated to your business. We would love for you to fill that form out additionally so that we may better assist you in protecting your assets.

Thank you for allowing us to continue serving you!