**Legacy Dental Arts Terms & Conditions**

**Remake Policy**

Legacy Dental Arts (LDA) offers a simple remake policy. This includes all restorations that are covered by Legacy Dental Arts warranty policy and fabricated per your specifications and approval.

During the warranty period, should you experience any problems with a restoration, Legacy Dental Arts will remake or repair the restoration per our policy.

1. The original dental restoration **must** be returned.
   1. If the product is damaged, please send any portion of the restoration available.
   2. If the product is lost, please call Legacy Dental Arts.
   3. A return deposit will be invoiced until the product is returned,
   4. If the product is being used as a temporary, simply return it and the deposit will be credited.
2. The remake policy is void for any of the following:
   1. LDA inquired about the die, margin or impression but the dentist approved and requested completion of the case.
   2. LDA requested a try-in but dentist declined and asked for completed case.
   3. The teeth are re-prepared.
   4. There is a shade or product change different from the original request.
   5. The restoration fits the master cast but not in the mouth.

**Warranty Policy**

Legacy Dental Arts offers a 5-year limited warranty. Work is guaranteed to be free of defects due to materials and workmanship. The restoration is guaranteed to fit the provided impression/model and to be constructed to the requested prescription form. The warranty runs from the date the restoration was received.

Not Covered:

1. Cash refunds.
2. Incurred/removal/insertion
3. Accident, neglect, abuse, failure of supportive tooth structure or tissue.

**Billing**

Each case is invoiced: a monthly statement is also mailed to your office. Full payment is required within 30 days. A service charge will be computed at a monthy periodic rate of 2% or 24% per annum for all past due balances.

We accept cash and credit cards, if you would like to use a credit card for ongoing payments or to pay your statement, call Legacy Dental Arts to get signed up on our customer portal.