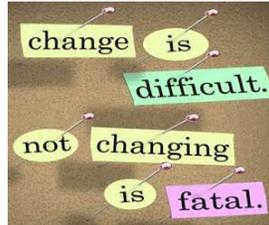




**Mission Statement:** To provide services to Teller County senior citizens to enable them to live full, active, and independent lives.



**TSC 2014 Annual Report  
Cindy Morse, President, Board of Directors**

**2014 -- A Year of Change, Transition, and Growth**

**Transition** [tran-zish-uh n, -sish-] noun

1. movement, passage, or change from one position, state, stage, subject, concept, etc., to another; change: the transition from adolescence to adulthood....

The Teller Senior Coalition (TSC) has seen a year of transition and growth in 2014. We have also seen a year of great success for the client-focused services that we provide. While we have evolved during 2014, our main focus continues to be our Mission: To provide services to Teller County senior citizens to enable them to live full, active, and independent lives.

Our primary emphasis is to provide services to promote wellness, independent living, and social interaction for both our senior and physically challenged populations. We are adapting our services to meet the needs of an aging Teller County population, discovering what their evolving requirements are through discourse and annual outreach user polls. With a largely rural and low income demographic, we remain a unique organization in Teller County by providing donation-based services – not charging a set fee. We are able to accomplish this through the generous donations of many foundations and organizations. Thank you one and all!

By following our mission, employing a strong sense of ethics and community, enjoying a hands-on board of directors, having a dedicated staff with a genuine compassion for the population we serve, and with the help of a top notch corps of volunteers, TSC continues to succeed.

I am grateful to be a part of this organization and look forward to the significant achievements that the TSC will realize in the future.

Cindy Morse  
President  
Board of Directors

## Physical Change

In February the most obvious change for TSC was physical location. On what was the coldest day of the year, volunteers, board members, and staff moved everything from desk to pen from a one-room office to a suite of offices.



5 employees, 4 desks, 3-hundred sq. ft, 2 much in 1 room.... So last century!!

An actual reception area in our new office suite where we may greet clients. Three offices for staff and...a conference room.



With our new office space came the ability to add personnel to facilitate daily operations. At our new location we are able to meet the growing need for transportation coordination by hiring a Transportation Manager. For our volunteers there is actual space to sit at a computer and work. Building spreadsheets or creating promotional material is much easier if you have a work area. Our conference room provides a space for group meetings and seminars, a place for the Colorado Bar to provide confidential monthly one-on-one legal aid consultations, a confidential client/counselor site, and a room to accommodate monthly TSC Board Meetings.



In the spring we began a weekly bus service from Cripple Creek to Woodland Park. Lunch and social interaction at the Woodland Park Senior Center followed by local area shopping is a full day for those using this TSC service.

## **Pending TSC Board of Director (BOD) Changes**

The TSC BOD continues to meet monthly to provide input and direction in all areas of operation including finance, programming and marketing, human resources, and policy.

As the 2014 calendar year comes to an end, we see a major transition about to take place as the TSC BOD makes significant member changes. Terms are ending for some members as others move from this geographic area or to positions in other organizations. We are thankful for the work every member of the Board has done and appreciate both the volunteer hours and financial resources they have donated to TSC. Bravo and thank you!

We look forward to working with the Board as new members integrate with the members staying with TSC. We expect the new Board members to arrive with their own ideas, passions, life, and work experiences but also with a genuine enthusiasm for what we do at TSC.

"Change is the law of life. And those who look only to the past or present are certain to miss the future."  
John F. Kennedy

## **Staff**

Barbara Berger, Executive Director  
Paula Dugger, Office Manager  
Lily Morgan, Receptionist  
Leni Stevenson, Case Manager  
Maggie Reed, Transportation Manager  
Gerry Coulter, Driver

Ralph Arnold, Driver  
Jim Remmler, Driver  
Bill Kohrt, Golden Circle  
Linda Spalton, Golden Circle Manager  
Wil Panilo, Golden Circle Manager

## **Donors**

Foundations, community organizations, and private individuals make up those who support us financially. Thank you one and all! Included is a list of some of our benefactors:

Easter Seals Colorado  
Colorado Respite Coalition  
ENT Federal Credit Union  
American Legion Post 1980  
Teller County Board of Commissioners  
City of Woodland Park  
Caring for Colorado  
Cruise Above the Clouds  
The Insurance Center

IREA  
Cripple Creek and Victor Gold Mining Company  
Anschutz Family Foundation  
Daniels Fund  
Park State Bank and Trust  
Dinosaur Resource Center, Inc.  
Rampart Surveys, Inc.  
Myron Stratton Home

## **TSC 2014 – One of Many Stories to Tell...**

A victim of spousal abuse, Valerie suffers from a closed head injury, PTSD symptoms, and impaired memory and cognition which limit her ability to manage multi-step processes. The past abuse left emotional scarring evidenced by timidity and paranoia. Valerie was so extremely anxious that merely collecting and opening her mail was a challenge she avoided. Consequently, months of unopened mail and inattention to bill paying created a chaotic life in which she became homeless for many months.

Since TSC's involvement, Valerie's situation has improved greatly. TSC walked her through the process of applying for spousal Social Security retirement benefits, transported, and

accompanied her to the Social Security interview. TSC also transported her to the county court to gather documents needed by Social Security. Valerie stated that had it not been for TSC's help and guidance, she would never have filed for Social Security. It simply was a task too intimidating to do on her own.

The loose ends of Valerie's life came together. The addition of Social Security gave her critically needed security. She has very little risk of ever becoming homeless again and has regained a sense of confidence stolen by domestic violence. In fact, she has ventured back to the work world and holds down a part-time job.

## **TSC Services**

**Transportation:** We provide transportation to seniors 60 and above and to disabled qualified citizens who need assistance to medical appointments and other essential services.

**Medicaid Transportation:** This service is available to qualified individuals for medical appointments.

**Daily Hot Meals:** In conjunction with the Golden Circle Meal Program, we offer hot lunches at the Senior Center in Woodland Park.

**Rural Area Meals:** Seniors may qualify for delivery of frozen or shelf-stable meals. Contact TSC to determine eligibility.

**Nutritional Supplements:** TSC offers Ensure by the case at a discounted price.

**Caregiver Support:** To support caregivers, TSC offers a modest stipend to pay a Respite Provider to care for your loved one (60 or older) while they take a needed break. In addition, we offer the services of a professional counselor.

**Handyman:** We have local volunteers that improve home safety by making minor repairs or by installing safety devices, such as shower grab-bars.

**Case Management:** Our senior services advisor serves as a senior advocate, assesses seniors' needs, and refers seniors to services provided through TSC programs and other available community resources that strengthen seniors' abilities to remain independent in their homes.

**Veterans Services:** Information and appointments can be coordinated through our office.

**Legal Aid:** At this time, services are monthly by appointment only.

## **Service Impacts**

In 2014, we provided the following services:

- **28,033** miles were driven to transport clients TSC has more than doubled the mileage driven last year; transportation is where we are needed!
- **3,158** Golden Circle lunches were served
- **84** cases of nutrient supplement Ensure were provided at \$2 over our cost
- **5,436** meals were delivered
- **85** hours of counseling provided
- **1,332** hours provided to caregivers in Respite Program
- **2,366** hours of service were donated by volunteers

## **As We Move Forward**

We are now comfortable in our new office location and anticipate an exciting year in 2015. With new Board members there will be conversations about **what we do, how we do it**, what we **should** do, what we **can** do in the future, and **how** to accomplish our mission within the parameters of our fiscal and personnel constraints. A new journey begins.

In 2015 we definitely see a need for increased respite services. As dementia slowly steals the lives of loved ones, their caregivers need a break from 24/7 duties. Additional monetary resources and funding opportunities will need to be found to provide extra hours of support as they try to balance jobs or perform personal tasks with their caregiving duties. Counseling, support, and guidance for families is an area that will also grow as part of our Respite Program and funding this will be most critical to the success of the entire program.

As the population ages and driving becomes an issue for seniors, we will seek additional and/or creative ways to meet their needs – more volunteer drivers? Additional bus routes? A scheduled bus route? More vans? We definitely need to acquire a handicapped accessible van --- this will be a top priority in 2015 --- to meet the needs of the handicapped and veteran population. We are currently unable to provide services to this segment of the population due to the lack of a vehicle capable of safely transporting handicapped individuals.

At TSC we are committed to enhancing the quality of life for our clients and their families, our community, and our staff. We move forward and succeed by working with respect, dignity and trust.

WE MAKE A LIVING  
BY WHAT WE GET  
WE MAKE A LIFE  
BY WHAT WE GIVE

- Winston Churchill

## To Continue Our Services, We Need Your Help

### Volunteer and Make a Difference

*"Volunteering is the ultimate exercise in democracy. You vote in elections but when you volunteer, you vote about the kind of community you want to live in." Anonymous*

We are always looking for volunteers with different skillsets. Helping to sign people in at the Woodland Park Senior Center for the Golden Circle Meal Program or clerical work in the TSC office or driving seniors to appointments or assisting with handyman duties – opportunities vary according to our need at the moment. Call (719) 687-3330 for information on what you can do to help.

### Your Donation is More Important than ever

Your donation will help make a difference in the lives of our seniors. To make a donation online, go to [www.tellerseniorcoalition.org](http://www.tellerseniorcoalition.org) or you may mail a check to:

Teller Senior Coalition  
P.O. Box 6956  
Woodland Park, CO 80866



### AmazonSmile

AmazonSmile is a simple and automatic way for you to support the Teller Senior Coalition (TSC) every time you shop, at no cost to you. When you shop at [smile.amazon.com](http://smile.amazon.com), you'll find the exact same low prices, vast selection and convenient shopping experience as Amazon.com, with the added bonus that Amazon will donate a portion of the purchase price to TSC. **\*\*The program will only be available to shoppers who visit Amazon via a special Web address — [smile.amazon.com](http://smile.amazon.com) — instead of the normal Amazon.com homepage.**

Sincere thanks for your continued support of the Teller Senior Coalition.

[www.tellerseniorcoalition.org](http://www.tellerseniorcoalition.org)