

Warranty

Doors and Panels

All doors are covered by a **5-year** limited warranty against all manufacturing defects. **INCLUDED:**

(Covered by the warranty)

- Wrong size (tolerance +/- 1/32" or +/- 0.8 mm)
- Out of square (tolerance +/- 1/32" or +/- 0.8 mm out of square)
- Center of a door or drawer front that hasn't been installed in the right direction
- Warping greater than tolerance (see General Rules)
- Detached assembly joint
- Delamination of the edgebanding

For such inclusions to be covered, the door must not have suffered any shocks, exposure to a source of heat, contact with water or any other liquid substances. Moreover, it must have been installed according to recognized industry practices.

GENERAL RULES:

- All claims must be submitted before the expiration of the warranty period, i.e., **5-year** from the delivery date of the doors. Replacement or repair of a door may in no case extend the original 5-year warranty.
- If, at the time the warranty is being used, the color and/or model of the doors in question are no longer available for reasons beyond our control, we reserve the right to replace (or credit) the defective door(s) with another equivalent color or model without compensation for the balance of the doors of the same order.
- The warranty is limited to the replacement or repair of the defective door without any compensation for labour and/or loss of use of the product.
- The warping warranty only applies to doors 32" or less with a 1/8" tolerance (measured at center, with the door flat on a very straight surface)
- Doors measuring 50" and more are not covered by any warranty.
- The warranty coverage is prorated as follows
 - 100% for the first two years
 - 75% for the third year
 - 50% for the fourth year
 - 25% for the fifth year

NOT INCLUDED:

(Not covered by the warranty)

- Melamine, joint and assembly breaks following shock, negligence, misuse, exposure to a source of excessive heat (over 300° F) or contact with water or other liquid substances (swelling of material)
- All defects that result from misuse and/or use not in accordance with recognized industry practices
- Deterioration of a door that was exposed to abnormal temperature and/or humidity conditions
- Burns on one of the materials
- Stains on one of the door components
- Degradation of the product due to material aging or normal wear and tear

